Supported Operating Systems

- Windows 7 (32/64-bit), Windows 8 (32/64-bit), Windows 8.1 (32/64-bit) and Windows 10 (32/64-bit)

Download and install the DPH104 firmware updater

The DPH104 firmware updater is required for updating the firmware of your DPH104 4K video wall processor. If you haven't installed the DPH104 firmware updater yet, you can download it directly from the download section of the DPH104 page on Analog Way's website.

IMPORTANT: Do NOT connect the USB cable to your DHP104 before installing the DPH104 firmware updater on your computer.

- 1. Uncompress the downloaded file. The following file will appear: **dph104_updater_vxxxx.exe** where **xxxx** is the firmware updater version.
- 2. Double-click the file dph104_updater_vxxxx.exe to start the installation.
- 3. When the DPH104 firmware updater Installation Wizard appears, click "Next":

😽 Setup - DPH104 Firmware	Updater — 🗆 🗙
	Welcome to the DPH104 Firmware Updater Setup Wizard
	This will install DPH104 Firmware Updater 01.03.02 on your computer.
	It is recommended that you close all other applications before continuing.
	Click Next to continue, or Cancel to exit Setup.
	Next > Cancel

4. Select the destination location and click "Next" to continue:

😼 Setup - DPH104 Firmware Updater	-		×
Select Destination Location Where should DPH104 Firmware Updater be installed?		Ģ	
Setup will install DPH104 Firmware Updater into the follow	ing folder		
To continue, click Next. If you would like to select a different folder	, click Bro	owse.	
C:\Program Files\ANALOG WAY\DPH104 Firmware Updater	Br	owse	
At least 74.2 MB of free disk space is required.			
< Back Ne	xt >	Can	icel

5. Check the boxes to choose the icons you want displayed on the desktop, then click "Next".

😽 Setup - DPH104 Firmware Updater			_		×
Select Additional Tasks Which additional tasks should be performed?					
Select the additional tasks you would like Setup to perfo Firmware Updater, then click Next.	vrm w	hile insta	Illing DP	PH104	
Additional icons:					
Create a desktop icon					
< Back		Next	>	Ca	ancel

6. When ready, click "Install" to start installing the DPH104 firmware updater:



7. When the installation is completed, click "Finish" to close the DPH104 firmware updater Installation Wizard:

뤻 Setup - DPH104 Firmware U	pdater — 🗆 🗙
	Completing the DPH104 Firmware Updater Setup Wizard
	Finish

Firmware update procedure

1. Use a commercially-available USB 2.0 printer type cable (A-Male to B-Male) to connect your computer to the USB maintenance port on the front of the unit.



- 2. Switch on your DPH104 device.
- 3. Download the DPH104 firmware file directly from the download section of the DPH104 page on the Analog Way website.
- 4. Uncompress the downloaded file. The following file will appear: **dph104_firmware_xxxx.awp** where **xxxx** is the firmware version.
- 5. Run the DPH104 firmware updater:

🕑 DPH104 Firmw	are Updater		_		×
File ?					
Device Version: Package Version:	Please use File/()pen to sele	ct an	ı AWP pa	ckage.
	0%				
	Get Device Version	Start		Qui	t
Version: 01.03.03			Cur	rent state	e: Ready

- 6. Click the "File" menu then select the "Open AWP file" item.
- 7. Locate the DPH104 firmware then click "Open":

🕑 DPH104 Firmw	are Updater		_		×
File ?					
Device Version: Package Version:	1.0	.0			
	0%				
V 04 02 02	Get Device Version	Start		Quit	D 1
Version: 01.03.03			Curr	ent state	: Keady

8. Click "Get Device Version" to read the current firmware version installed in your DPH104 device:



9. Click "Start" to start updating the firmware:

DPH104 Firmw	are Updater	_			
File ?					
Device Version: Package Version:	1.0 1.0).0).0			
5%					
	Get Device Version	Start	Quit		
Version: 01.03.03		Curren	t state: Running		

Important: Please do not power off your system nor your DPH104 during the update as this can result in a non-functional device

10. When the firmware has been properly updated, click "Quit" to close the DPH104 firmware updater:

🕑 DPH104 Firmw	are Updater	_		×	
File ?					
Device Version: Package Version:	1.0 1.0	.0 .0			
100%					
	Get Device Version	Start	Quit		
Version: 01.03.03		Cum	ent state: Finis		

11. Power off and restart your DPH104 device.